

335222-NEP

322(N)

**B. A./B. Com./B. Sc. (Fifth Semester)
EXAMINATION, 2025-26**

**ENGLISH
(Communication Skills English)**

Time : Two Hours]

[Maximum Marks : 70

Note :

- (i) Attempt any five questions from Section (A) and three questions from Section B.
- (ii) Answer each question of Section (A) within 50 words.
- (iii) Limit your answer within the given answer book. Additional answer book (B-Answer book) should not be provided.

SECTION – A

Note : Attempt any five question. Each question carries 5 marks.

1. Define listening and hearing, and give examples.

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2. What is the role of eye contact in communication?
3. Suggest one strategy for writing an effective conclusion.
4. How does stress management improve communication?
5. State one technique for answering difficult questions in an interview.
6. How can nervousness be handled before a presentation? Write briefly.
7. What do you understand by barriers to communication?

SECTION – B

Note : Attempt any three questions. Each question carries 15 marks.

Discuss the stages of the listening process in detail.

Write a detailed note on the relationship between verbal and non-verbal communication.

10. Explain the impact of emotional intelligence in decision-making.
11. Explain the steps for preparing an effective presentation.
12. Discuss the effective preparation strategies for interviews.
13. What are the techniques for writing strong opening and conclusions? Discuss in detail.

